

## Contact

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[stuartlathrop.com](http://stuartlathrop.com) (Personal)

## Top Skills

Small Business  
Banking  
Team Leadership

# Stuart Lathrop

IT Infrastructure Support Specialist & Solution Architect  
Beaufort, South Carolina

## Summary

IT Infrastructure Support Specialist & Solution Architect with skills in both direct support and operations management including the development of fully functional systems and people. Capable of technical triage and problem solving within high-stress, mission-critical environments. Maintains both long-term project objectives and budget controls. Noted for creating open work environments that are supportive of all departments and company teammates. Professional references available upon request.

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## Experience

Le Creuset of America  
IT Infrastructure Support Specialist  
April 2016 - Present  
Early Branch, SC, USA

Technical development, diagnostics, implementation, support, and training for IT infrastructure and services in Le Creuset of America (LCOA) covering corporate headquarters and marketing offices, distribution warehouse and all company-owned retail stores.

Some high-level projects include:

1. Lead on the phone modernization project, including the retail customer support and wholesale national call center, multinational distribution center, and the US design and marketing offices.
2. Lead on the hi-speed fiber Internet project for all US Retail locations.
3. Launched Atlanta data-center site of global core infrastructure foundation.

Involved with private point of sale (POS) system launch, including back-end system build, store pilot testing and phased US nationwide launch. Launched a national IT Service Desk with live agents, remote access support and KPI-tracked ticketing systems. Assisted in multiple security systems ranging from local store alarm systems up to multiple warehouse alarm and video surveillance systems.

## StuartLathrop.com

Technologist & Solution Architect

2012 - March 2016 (4 years)

Savannah, Georgia Area

Consulting to a variety of clients, ranging in scale from individual professionals to multinational corporations, on a wide range of IT-related problems and development needs. Partnered with regional alarm and video surveillance company Technology Advisors, LLC to provide installation service and support. Provided in-house council to long-time client Robertson & Markowitz Advertising and Public Relations, Inc. from April 2015 to July 2015 (4 months) as the Senior Developer.

## ESAB

Marketing Enterprise Solutions Architect

December 2013 - November 2014 (1 year)

Responsible for the design, definition, development, rollout, and enablement of application and mapping marketing and sales requirements to systems/technical requirements. Worked along with IT, Product & Sales management, delivering complete customer solutions. Facilitated the integration of mission critical information and processes across enterprise boundaries. Determined solutions for integrated marketing, sales, product management and service roles to support sales channels, and ensures ESAB's end users meet and exceed their customer experience expectations.

## The Coastal Bank

AVP/Support Services Group IT Manager

April 2009 - November 2012 (3 years 8 months)

Network Administrator of a \$450M Federal Reserve Class SB community bank. Supported all systems at the operations center in Pooler, Georgia, the headquarters in Johnson Square, Savannah, six branch offices from Hinesville to Rincon, two real estate lending centers and an offsite DR location in Jacksonville, Florida. Developed, implemented and marketed IronKey secure Internet browsing service. Sold and merged into Ameris Bancorp.

## DVLS, LLC

Legal Affairs Officer

February 2004 - April 2009 (5 years 3 months)

DVLS is the leading provider of video production, website development and Internet Marketing solutions for the real estate industry in the Lowcountry.

## The Verks Group, LLC

Chairman & Chief Technical Officer (CTO), VP of Information Systems

May 2002 - April 2009 (7 years)

Savannah, Georgia Area

Founded in 2002, The Verks Group was a Savannah-based company that specialized in providing outstanding and personable technology services for home or office. A customer-driven company offering a complete range of IT solutions for our clients. The Verks Group, LLC was a single source for providing or coordinating a broad range of solutions across the full spectrum of media, markets and technologies. Providing everything from front-end to finished-piece project management, long-term design and development services, or individual piece-work components, our objective was to put together the right combination of product and talent to achieve an optimum solution. This creativity, capacity and capability built the confidence behind our saying "...yeah, we do that!"

Majority founding member of DVLS, LLC.

## The NII Technical Company

Founder & President

January 1996 - May 2002 (6 years 5 months)

Savannah, Georgia Area

Principal in all facets of business management and execution of design, development and support functions of a small technology company. Provided IT support services in the coastal Georgia and South Carolina region. Provided application & web development services for clients nationwide. Over 200 customers of record prior to sale of support services business. Notable accounts: Actus Lend Lease, Brasseler USA, Hobart, Ingersoll-Rand Club Car, MCCS-SC, Mighty Eighth Air Force Museum, Town of Thunderbolt, GA.

Merged with web development partner into The Verks Group, LLC

## Eastman Kodak

CESD Field Engineer

December 1989 - July 1996 (6 years 8 months)

Savannah, Georgia Area

Provided technical support to customers in banking, financial, government, insurance and photofinishing industries. Managed a territory encompassing all of coastal Georgia, the South Carolina lowcountry and north Florida.

## Education

Rochester Institute of Technology

N/A, Micrographics Specialist training under Eastman Kodak  
Company · (1991 - 1992)

Wooster High School, Wooster, Ohio

Diploma, General Studies/AP · (1978 - 1982)